

Statement of Limited Warranty

VersaCheck.com San Diego, CA

This limited warranty applies to the United States. For customers outside the U.S., refer to the country-specific warranty information that came with your product. This limited warranty applies to this product only if it was originally purchased for your use, and not for resale, from VersaCheck.com.

Printer Limited Warranty

The warranty period for each printer is 60 days for purchased printers and 30 days for all printers acquired as part of a promotion. Free printer sales are final and are not covered by any warranty. Extended warranties can be purchased to extend these warranty terms. The warranty starts on the date of original purchase. VERSACHECK.COM warrants that on the date of original purchase, this product will be free from defects in material or workmanship. VERSACHECK.COM does not warrant that MICR documents printed with the provided cartridge will be readable by MICR document processing equipment.

Printer Limited Warranty Service

Warranty service does not include repair or exchange when the problem results from accident, disaster, misuse, abuse, modification, improper storage, malfunctioning equipment, or normal wear and tear. Character or page yield is also not covered by warranty service as it is influenced by customer application, printer contrast settings, operating environment, printer condition and paper type.

To obtain warranty service, you must return the product, along with the proof of purchase, to VERSACHECK.COM during the Warranty Period. You must insure it or bear the risk of loss or damage in transit, pay the shipping charges, and use the original shipping container or equivalent. When warranty service involves the exchange of a product or part, the item replaced becomes the property of VersaCheck.com. Product supplied to you on an exchange basis under warranty service becomes your property at the time of exchange.

The replacement may be a new or repaired item. The replacement item assumes the remaining warranty period of the original product. Replacement is not available to you if the product you present for exchange is defaced, altered, in need of repair not included in warranty service, damaged beyond repair, or if the product is not free of all legal obligations, restrictions, liens, and encumbrances. Warranty conditions subject to change without notice.

Replacement Delivery

Before you present this product for warranty service, remove all print cartridges, programs, data, and removable storage media (unless directed otherwise by VERSACHECK.COM).

- You must obtain a Return Material Authorization (RMA#) number prior to shipping the item.
- RMA# must be prominently displayed within Ship-to address section of your package.
- To obtain an RMA# call 303-532-4738 and ask for customer service.

For further explanation of your warranty alternatives and the nearest VERSACHECK.COM authorized dealer in your area, contact VersaCheck.com at: 303-532-4738 or online at www.VERSACHECK.COM.

Extent of Limited Warranty

If, during the Warranty Period, this product is found to be defective in material or workmanship it will be exchanged or repaired at VERSACHECK.COM's option, with no additional charge. VERSACHECK.COM does not warrant uninterrupted or error-free operation of any product.

Warranty service does not include repair of failures caused by:

- Modification or attachments
- Accidents or misuse
- Unsuitable physical or operating environment
- Maintenance by anyone other than VersaCheck.com or a VersaCheck.com authorized servicer
- Operation of a product beyond the limit of its duty cycle
- Use of printing media outside of VersaCheck.com specifications
- Supplies (such as ink) not furnished by VersaCheck.com
- Products, components, parts, materials, software, or interfaces not furnished by VersaCheck.com

Important MICR Information for the VersaInk-nano MICR Black Cartridges

VersaInk-nano cartridges contain a special ink formulation for generating Magnetic Ink Character Recognition (MICR) documents such as checks, deposit slips, and other negotiable instruments. When used properly, the MICR ink formulation should produce QUALITY MICR documents. In choosing a paper stock for MICR printing, generally paper classified as MICR Bond or MOCR Bond, 24 lb. weight can produce satisfactory results. VERSACHECK.COM recommends use of VersaCheck blank check paper refills for best results. Selected paper stock should be tested prior to production by you and your financial institution to ensure you get acceptable results. You should also be aware of and consider including anti-fraud features for your selected paper. Consult your sales representatives, distributor, or paper supplier for assistance.

VERSACHECK.COM does recommend the following operational guidelines be utilized in addition to the normal cartridge handling procedures:

- STORE cartridges in a normal office-like environment in terms of temperature and humidity. The storage environment should be maintained on weekends and holidays.
- CLEAN the printer, per printer's user's guide. Every operator should be familiar with the cleaning procedures.
- The cartridge should not be removed or exchanged unless the ink is depleted or the print head requires a manual cleaning operation.

Please only use VERSACHECK.COM original supplies with the printer.

Samples of your MICR documents should be tested thoroughly before actual use for volume processing. Although testing has been conducted on VersaInk-nano MICR ink cartridges, neither VersaCheck.com nor its supplier's warrant that your MICR documents will be readable by MICR document processing equipment.

You are responsible for ensuring that all MICR encoded documents meet the guidelines established by (1) the American National Standards Instituted Accredited Standards Committee X9 on Paper Based Transactions in the United States (or the appropriate standards outside the U.S.); (2) the banking industry; and (3) the financial institution(s) with which you conduct business.

Please note that when using this printer in a MICR environment, you assume the responsibility for prevention of improper use of the printer. VERSACHECK.COM recommends that appropriate security be employed, such as:

- Securing the MICR font and signature files
- Using FULL account reconciliation and Stop Payment services available from your financial institution
- Employing proper software security measures (e.g., passwords)

For any additional information or recommendations regarding MICR, special font requirements, usage and handling, or other questions related to your MICR applications, please contact VERSACHECK.COM.

Reference material is also available from the American Bankers Association. The following Standards and Technical Guidelines can be ordered:

- Specifications for Check Endorsements – ANSI X9.3 (1989)
- Specifications for Bank Check Background and Convenience Amount Field – ANSI X9.7
- Specifications for Placement and Location of MICR Printing – ANSI X9.13 (1989)
- Paper Specifications for Checks – ANSI X9.18 (1992)
- Print Specifications for Magnetic Ink Character Recognition – ANSI X9.27 (1988)
- Understanding and Designing Checks – X9/TG-2 (1990)
- Quality Control of MICR Documents – X9/TG-3 (Proposed)

These may be ordered from:
American Bankers Associations (ABA)
Processing Department
10 Jay Gould Court
Walford, MD 20602-2725

Limitation of Liability

All express and implied warranties for this product, including the implied warranties of merchantability and fitness for a particular purpose, are limited in duration to the warranty period, and no warranties, whether express or implied, will apply after this period. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

Your sole remedy under this Statement of Limited Warranty shall be VERSACHECK.COM's performance of warranty service. For any claim concerning performance or nonperformance by VersaCheck.com under this Statement, for any other claim related to this product, you shall be entitled to recover actual damages up to the limits indicated in the following paragraph.

Limitation of Remedies

VERSACHECK.COM's liability for damages to you for any cause whatsoever, arising out of this Statement of Limited Warranty, for any other claim related to this product, shall be limited to the amount that you paid for this product at the time of original purchase. This limitation of liability will not apply to claims for personal injury or damage of real property or tangible personal property caused by VERSACHECK.COM's negligence. In no event will VERSACHECK.COM be liable to you for any lost profits, lost savings or other incidental or consequential damages, even if VERSACHECK.COM has been advised of the possibility of such damages, or for any claim by you based on a third-party claim. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This limitation of remedies also applies to claims against any Suppliers or Remarketers of VERSACHECK.COM. VERSACHECK.COM's and its Suppliers' and Remarketers' limitations of remedies are not cumulative. Such Suppliers and Remarketers are intended beneficiaries of this limitation.

THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER ANY DAMAGE OR MALFUNCTION DUE TO ACCIDENT, MISUSE, ABUSE, NEGLIGENCE, OR MODIFICATION OF THE PRINTER AND/OR CARTRIDGE, INCLUDING REFILLING OR REMANUFACTURING. IN NO EVENT SHALL VERSACHECK.COM OR ITS SUPPLIERS BE LIABLE UNDER ANY CIRCUMSTANCES FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS. VERSACHECK.COM'S SUPPLIERS OFFER NO WARRANTY OF ANY KIND ON THE MICR CARTRIDGES PROVIDED HEREUNDER. TO THE EXTENT PERMITTED BY APPLICABLE LAW, NEITHER VERSACHECK.COM NOR ITS THIRD PARTY SUPPLIERS OR REMARKETERS MAKE ANY OTHER WARRANTY OR CONDITION OF ANY KIND, WHETHER EXPRESS OR IMPLIED, WITH RESPECT TO THIS PRODUCT, AND SPECIFICALLY DISCLAIM THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND SATISFACTORY QUALITY. ANY WARRANTIES THAT MAY NOT BE DISCLAIMED UNDER APPLICABLE LAW ARE LIMITED IN DURATION TO THE WARRANTY PERIOD. NO WARRANTIES, EXPRESS OR IMPLIED, WILL APPLY AFTER THIS PERIOD. ALL INFORMATION, SPECIFICATIONS, PRICES AND SERVICES ARE SUBJECT TO CHANGE AT ANY TIME WITHOUT NOTICE.

Additional Rights and Responsibilities

If this product does not function as warranted during the warranty period, contact a Remarketer or VERSACHECK.COM for repair or replacement (at VERSACHECK.COM's option). If you transfer this product to another user, warranty service under the terms of this statement is available to that user for the remainder of the warranty period. You should transfer proof of original purchase and this statement to that user.

This limited warranty gives you specific legal rights. You may also have other rights that vary from state to state.